

Let's talk **ROI**

Does this sound familiar?

One of the main struggles of running a contact center is finding candidates to keep operations running smoothly. What makes the struggle even worse is hiring a candidate only to find out later they lack the language proficiency to perform the job. Using an AI-based solution to automate the language screening process can improve your ability to accurately screen candidates, which will save you time AND a pretty penny.



The proof in **3 easy steps:**

$$\begin{array}{ccc} \text{1} & & \text{2} & & \text{3} \\ \text{\# of bilingual} & \times & \text{\# of hours} & = & \text{\# of annual} \\ \text{candidates interviewed} & & \text{spent interviewing} & & \text{worker} \\ \text{annually} & & \text{each candidate} & & \text{hours saved} \end{array}$$

A contact center that interviews 5,000 candidates per year and spends 30 minutes on each interview can save 2,500 hours! That's over **300 days each year** of a full-time worker!

To recap:

- ✓ Improve accuracy by removing human error
- ✓ Cut interview time in half with a 15-minute automated test
- ✓ Get hundreds—potentially thousands—of hours back to focus on employee training or other important projects

Curious how it's possible?